



IMPROVEMENT PROGRAM OF THE JUSTICE ADMINISTRATION SYSTEM - EJE NO PENAL

## **NEWSLETTER**

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## **Improvements in physical conditions at Alegra centers**

The Eje No Penal program is currently managing the approval of the technical studies for the Alegra centers of: Rioja in San Martin, Majes and Camana in Arequipa, Kaquiabamba and Andarapa in Andahuaylas, Chanchamayo in La Merced and other interventions.

## **OVERCOMING** THE CHALLENGE

Alimony lawsuits are the most recurrent in all Alegra centers, including the Alegra center in Santa Anita, where 82% are related to this matter. The second most requested legal service at the national level is the execution of conciliation proceedings.

Just in 2022, the Mega Alegra center of Santa Anita provided more than 50,000 services to residents of Cieneguilla, Chosica, Huarochirí, Ate Vitarte, Matucana and Santa Anita. People in vulnerable situations who, otherwise, would not have found a space where their demands and consultations are attended by free public Above all, Alegra centers defenders willing to help them.

The proper functioning of the justice system is a service that must be characterized by being impartial and

prominent. The Alegra and Mega Alegra centers located throughout the country try to make justice work equally, so that all people, regardless of their economic situation or circumstances, can obtain a lawyer that allows them to access and defend their rights.

have a woman's face. According to statistics provided by the Public Defense Directorate, more than 90% of the services provided in these centers are requested by women. On the sca-



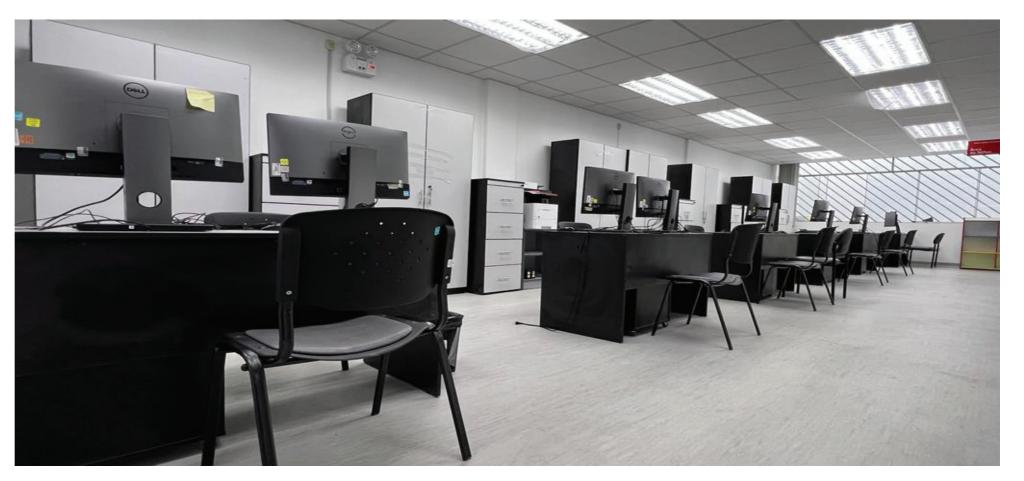
In 2022, the Mega Alegra center of Santa Anita provided more than 25,000 services to residents of El Agustino, Cieneguilla, Chosica, Huarochirí, Ate Vitarte, Matucana and Santa Anita.



Vice Minister of Justice and Human Rights, Luigino Pilotto, Walther Martínez, General Director of Public Defense and Oscar Zapata, general coordinator of the Non-Criminal Axis Program, inaugurated the Alegra headquarters in Santa Anita.











Sede Alegra in San Juan de Miraflores, Villa María del Triunfo and Villa El Salvador and Lima Centro now have completely remodeled spaces to guarantee access to justice for people in vulnerable situations. le, the first place is given to the request for alimony, the increase of alimony or the recognition of their children who - unfortunately - have been denied this right.

Public defenders seek to vindicate it and guarantee that, through adequate legal guidance and defense, no person is exempt from the law. Neither by omission nor by negligence.

"Alimony lawsuits are the most recurrent in all Alegra centers, including the Alegra center of Santa Anita where practically 82% are alimony lawsuits. They also come for custody, parental authority, visitation, among others," said José Manuel Guevara, district director of the Public Defense Directorate of Lima Este.

The strategic alliance between the Ministry of Justice and the World Bank (WB) through the Improvement Program Eje No Penal has made it possible, within the framework of a loan agreement signed between the Peruvian government and the WB, for three Alegra and two Mega Alegra centers to be completely remodeled so that public defenders and service users will have adequate spaces to provide quality service.

The inauguration ceremonies in Santa Anita, Cercado de Lima, San Juan de Miraflores, Villa el Salvador and Villa María del Triunfo were attended by the Vice Minister of Human Rights and Access to Justice, Luigino Pilotto, who together with the General Director of Public Defense, Walther Martínez

and Dr. Oscar Zapata, general coordinator of the Eje No Penal Program, supervised the completed works.

The improvement works continue at the Comas center, which is about to be inaugurated. Within the country, Moyobamba, Cusco and other Alegra centers in regions where free legal advice services are also provided.

Mega Alegra centers in Lima Centro and Alegra headquarters in Villa El Salvador delivered.





# Improvements in physical conditions at Alegra centers

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Improve the physical conditions of the ALEGRA centers, in order to optimize space and ensure that they are fully equipped.





#### INTERVIEW

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How much have the Alegra centers been improved thanks to the intervention of the Eje No Penal Program?

ALEGRA centers have been improved: Villa María del Triunfo, San Juan de Miraflores, Villa el Salvador, Santa Anita and MEGA ALEGRA Lima Cercado. The buildings

where they operate did not have the minimum characteristics to be offices, these presented problems of overcrowding and did not have adequate furniture and equipment, which has been improved with the intervention of the Program from an inclusive perspective that considers people with disabilities.



## What is the objective of these interventions? (Total final amount invested)

The objective is to improve the physical conditions of the ALEGRA centers, so as to optimize the spaces and make them fully equipped, in order to provide adequate and quality attention to users.

The amount executed to date in physical conditioning is S/. 702,571 and it is expected to execute S/. 5,527,017 this year, for which the approval of the technical studies is being negotiated with the user area.





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Lima Cercado.

#### How is the implementation of the Alegra center going? What was it like before and what will it be like now?

The ALEGRA Comas center was located in INABIF's facilities, they had no sanitary services and had improvised facilities, overcrowded spaces and did not have adequate equipment and furniture for its operation.

The intervention of the Comas center includes a level 3 intervention, which is a refurbishment and expansion of the existing centers, for which work is being ca-

rried out in metal structure and drywall, spaces are being expanded, as well as the installation of differentiated toilets and installation of elevated platform for people with disabilities, among other works aimed at optimizing spaces and providing connectivity at the level of data, electricity and comfort with the acquisition of appropriate furniture and equipment, the investment for this refurbishment is S/ 588,499.50.

## Which are the next Alegra centers to be intervened at the national level?

The ALEGRA Center of Moyobamba is about to be awarded for an approximate amount of S/ 222,592.55, and the approval of the terms of reference by the user area is being managed in order to start the contracting process for the refurbishment of the ALEGRA Centers of Cusco, Abancay and Andahuaylas.

In addition, the approval of the technical studies with the user area for the ALEGRA centers of Rioja, Los Olivos, Comandante Espinar, Majes, Camaná, Kaquiabamba, Andarapa, Chanchamayo, Ucayali and Pasco is being managed.



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