



IMPROVEMENT PROGRAM OF THE JUSTICE ADMINISTRATION SYSTEM - EJE NO PENAL

## **NEWSLETTER**

September 2021 / Año 1- Nº 8

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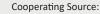


In a meeting with the Plenary of the Board, the PMSAJ technical team reported the status of the project and the benefits of the PCM Document Management Platform

Within the framework of the Program "Improvement of the Administration of Justice Services", a meeting was held with the plenary session of the National Board of Justice, in which the Executive Director, Eco. Rodolfo Albán Guevara, accompanied by his technical team. They announced the important progress of the Project: "Improvement of the service delivery model of the National Justice Board for the proper implementation of the EJE", which is being executed with the technical and financial support of the World Bank.

This meeting was chaired by Dr. Luz Tello Val- Necco prison, president of the National Board of Justice and had the participation of the members of the JNJ Plenary, liaison officers and the PMSAJ technical team.

Participant institutions:















During her presentation, the General Director of the Board, Eng. Betty Marrujo, reported in a general way the progress and the status of the components that make up the project, stated that in the case of component three, this It is in the previous acts to enter the execution stage, while the final study of component two is being reviewed by the Board team, so it will be forwarded to the PMSAJ for its execution shortly.

For his part, the Coordinator of the PMSAJ Dr. Oscar Zapata made known the antecedents, objectives, components and lines of intervention of the Investment Program for the National Board of Justice, likewise highlighted, the manifest interest of this to advance in the project of Modernization of Justice Systems since it constitutes a fundamental piece in the construction of a safe, reliable, timely and predictable justice system, typical of a democratic and modern state.

In turn, the project consultant, Eng. Alfonso Gerónimo, made known the strategic and technological route that has been followed and that has to define the new JNJ system, for this he explained the progress of the definitive study of the Component two obtained in the development of the consultancy, presented the alternative solutions that have been raised, and that will allow solving the problems that were identified in said autonomous entity.

In this regard, he indicated that this component is oriented to the development of systems, technology and infrastructure, and is in the fourth stage of its execution. He also considers the proposed terms of reference, which are under review Component two comprises three sub-components: i. Better capacity of the technological infrastructure; which contemplates the improvement of the data center, that is, the strengthening of the central processing infrastructure of the JNJ, as well as the improvement



In a meeting with the full Board, the PMSAJ technical team reported the status of the project and the benefits of the PCM document management platform.

Instituciones participantes:

Fuente cooperante:















of the computer park of the entire network of users that the Board has so that they can operate adequately. ii. Automation of the processes associated with services, which consists of grouping and updating information processes to develop interoperability strategies between entities in order to exchange information. iii. Greater capacity in the use of technologies, which has to do with the training and training programs for the personnel working in the Board and in this way they are able to adapt to the new technologies that are being proposed within the project.

On the other hand, he mentioned that in the case of the processes and the automation of the services provided by the Board, the map of strategic, operational and support processes has been taken as a basis, so that from them it begins to formulate the needs that are required by each of the processes so that they are identified and the respective solutions are proposed, in addition, new technological and information applications must be renewed and generated to identify the systems that must be modernized or that must be replaced - two in order to observe substantial improvements in the execution of the Board's processes, and finally, improve interaction with users (component three) that has to do with the analysis of the interaction layer with the different users in order to improve this interface, so that the flow of information to and from the Board is friendlier and allows a more efficient exchange of information. For these solutions that have been proposed in the component, it has been carried out a joint work with the technical areas and a procurement package has been presented whose execution needs have already been supported and which is being executed.

What is sought with this project and in general with the Program, is the modernization of

justice aimed at magistrates so that the entities that make up the justice administration system interoperate with each other, producing quality indicators that allow visualizing the degree of and level of evolution of the services they provide in order to establish metrics to measure this progress, he said.

## Implementation of the Document Management Platform

At another point in his speech, Eng. Alfonso Gerónimo referred to the implementation of the Document Management Platform developed by the PCM. In that sense, he stated that as part of the analysis that was made in the general study of the component, one of the problems that was identified was that the JNJ has a software to manage its documentary process that has many limitations that does not allow it to comply in a manner adequate attention to the user, which is why it was proposed to look for solutions that comply with the regulations and standards in force, and it was possible to identify that the document management platform developed by the PCM has a solution that complies with This entire regulatory framework, which includes integration with archival management, the single electronic box, digital notification and, above all, the interoperability framework, which are variables that the Board's Project seeks to be able to integrate its services to the different entities with a view to improving customer service.

Likewise, he stated that the document processing system should not only contemplate the registration of documents, but also the follow-up and traceability of the file, as well as the integration of the single party table of the State that is the Digital Table Peru, throu-

Instituciones participantes:





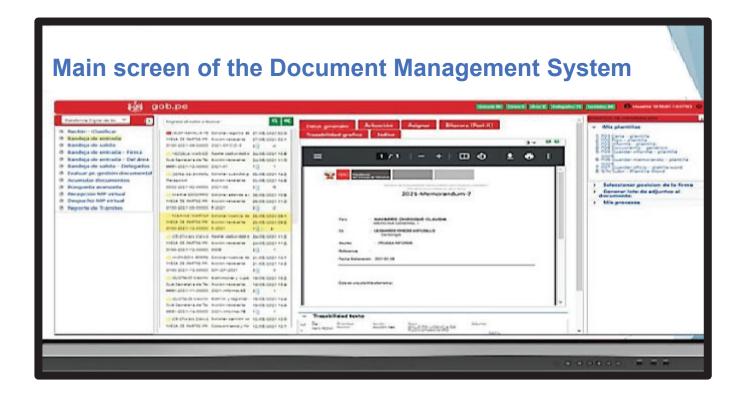












gh which the Board can send and receive documents from and to different State entities and whose purpose is to eliminate the processing of physical documents by digitizing the entire process, making it more efficient, allowing immediate responses and, above all, integrating with the different entities of the justice administration system, for this reason, after analyzing the capacities of other solutions that exist in the market, the implementation of the Document Management Platform based on the public software developed by the Presidency of the Council of Ministers - PCM, for the single party table of the National Board of Justice, was proposed for the purposes of integrate the various service channels into a single system, in such a way that the flow of information is totally automated but above all, that this platform allows the

opportunity to migrate to the five institutions of the justice system, especially those that are within the program, which would constitute the basis of interoperability between the entities of the justice administration system.

Finally, the implementation of the Document Management Platform developed by the PCM, which includes a unified table of parties, is the most feasible since it will allow the JNJ to immediately resolve the identified gaps, (among them the issue of the security of the information exchanged), in addition, that its implementation will facilitate interoperability between the institutions of the justice system, for this the Board formalized the request before the PCM, for which it was assigned an account that allows it have access to the Software in house.

Participant institutions:















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